

MEHDI HAMININE



- 39 ans -Driving Licence B



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- Bd el Hank, Street Ait Adil
Derb Loubila N°10
CASABLANCA Morocco

EDUCATION & CERTIFICATION

- Diploma In Systems & Computer Networks / CFMOTI / 2005-2007
- TOEIC ENGLISH Certification / 2016
- High School Diploma (Experimental Sciences) AL MASJID High School / 2004-2005

LANGUAGES

- Arabic : Native
- Frensh: Fluent
- English : (Fluent, TOEIC Certified)

HOBBIES & INTERESTS :

- Football - Reading - Traveling- Cultural Exchange

COMPETENCIES TECHNICAL :

- Microsoft Office (Word, Excel, Powerpoint) , Windows OS (Server, XP, 10 ,11), Basic Web Design

SOFT SKILLS :

- Adaptability - Teamwork- customer Loyalty- Communication

CUSTOMER SERVICE REPRESENTATIVE

PROFESSIONAL SUMMARY

- Customer Service Specialist And IT Technician With +5 Years Of Experience Resolving Complex Inquiries. Passionate About Building Customer Relationships, Driving Loyalty, And Leveraging Technical Skills In Freelance Design And Data Processing. Adept At Adapting To New Technologies And Thriving In Dynamic Environments.

PROFESSIONAL EXPERIENCES

- Freelance Web Designer & Print-On-Demand Specialist /2021-Present
- Back Office Agent / Outsourcia Group / May-July 2021
- Customer Service Representative / Intelcia CASANEARSHORE / Oct 2019-Jan 2020
- Sales Agent / International Duty-Free Shops (MOHAMED V) / Mar-Oct 2018
- Data Entry Operator / Caméléon Design / Oct 2015 - Nov 2016
- Additional Roles : Airport Information Agent, Monitoring Operator, Computer repair Technician